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COMPANY PROFILE

Black Hills Energy is a natural gas and electric utility serving 1.2 million customers in eight states: Arkansas, Colorado, Iowa, Kansas, Montana, Nebraska, South Dakota and Wyoming. Black Hills Energy serves 154,000 natural gas customers in 132 communities in Iowa. Black Hills Energy is part of Black Hills Corp. (NYSE: BKH), a growth-oriented, vertically integrated energy company based in Rapid City, South Dakota, with a tradition of improving life with energy and a vision to be the energy partner of choice. Black Hills Corp. also generates wholesale electricity and produces natural gas, oil and coal. More information is available at www.blackhillscorp.com and www.blackhillsenergy.com.

COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

Safety Policy

Black Hill Energy is committed to providing customers with safe, reliable natural gas service by providing an environment that is free from recognized hazards for employees and customers.

Black Hills Energy employees perform daily proactive tasks to ensure the integrity of its pipeline system. Integrity Management Plans are implemented to further protect zones defined by pipeline regulators as High Consequence Areas. These areas are located near high-pressure natural gas pipelines and can include – but aren't limited to – playgrounds, hospitals, schools, daycares, and retirement and correctional facilities.

Emergency Response

Black Hills Energy has detailed emergency

procedures for responding to a natural gas emergency with a priority to protect life first, then property and the environment. Our procedures and abilities to respond to an emergency are exchanged with local emergency officials so that we can engage in mutual assistance to minimize hazards to life or property. To view a list of gas operators and maps of the transmission pipelines in a community, go to the National Pipeline Mapping System website, www.npms.phmsa.dot.gov. BHE's Emergency contact number is 1-800-694-8989.

Black Hills Energy seeks opportunities to educate the public about natural gas. The company also partners with volunteer fire departments to provide hands-on training exercises for firefighters to practice techniques to effectively extinguish natural gas fueled fires under controlled circumstances.

Public Awareness Program

Black Hills Energy's Public Awareness Program was developed under the guidance of API RP1162 and is intended to educate stakeholder audiences along the geographic areas in which the company has distribution or transmission facilities. This includes customers, affected public along both the distribution and transmission pipelines, local and state emergency response and planning agencies, local public officials and governing councils, and excavators. Educating

**24-HOUR EMERGENCY SERVICE:
1-800-694-8989**

**24-HOUR CUSTOMER SERVICE:
1-888-890-5554**

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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**IOWA
COUNTIES OF OPERATION:**

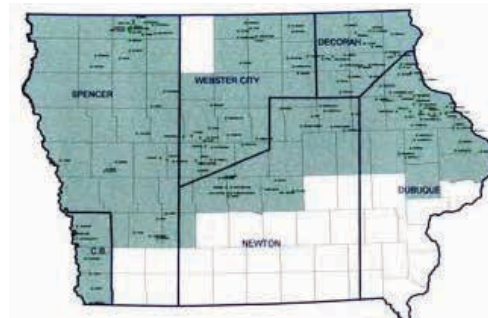
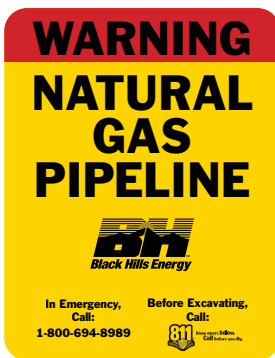
Adair	Delaware	Jones
Adams	Dickinson	Linn
Allamakee	Dubuque	Marshall
Black Hawk	Emmet	Mills
Boone	Fayette	Mitchell
Bremer	Floyd	Monona
Buchanan	Franklin	O'Brien
Buena Vista	Fremont	Pocahontas
Butler	Greene	Polk
Calhoun	Grundy	Pottawattamie
Carroll	Guthrie	Sac
Cass	Hamilton	Story
Chickasaw	Hancock	Webster
Clay	Hardin	Winnebago
Clayton	Howard	Winneshiek
Crawford	Jackson	Worth
Dallas	Jasper	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

stakeholders can help prevent pipeline emergencies and can also help recognize, report and respond to a suspected pipeline emergency in a timely manner.

Additional information is available online.

- Black Hills Energy's home page www.blackhillsenergy.com
- List of natural gas service operators and maps of transmission pipeline systems: www.npms.phmsa.dot.gov
- Excavation practices near underground facilities: www.commongroundalliance.com



**Know what's below.
Call before you dig.**